



## Aurora Hardwood Vinyl Plank Installation Guideline

### 1. Material Storage and Acclimation:

- Store the material in temperatures between 30°F to 85°F, away from direct sunlight.
- Acclimate the material at the job site for at least 24 hours at a temperature of 68°F to 77°F before installation.

### 2. Product Inspection:

- Inspect planks for defects, color differences, sheen differences, or chips.
- Ensure the channel is clean and free of debris.
- Do not install planks with visible defects, as they are not covered under warranty.

### 3. Floor Preparation:

- The maximum room/run size is 40'x40' (12mx12m).
- Surfaces must be clean, smooth, and level. Correct unevenness of more than 3/16" per 10 feet.
- Install a minimal 6 mil vapor barrier on concrete subfloors, crawl spaces subfloors, sealing seams with vapor barrier tape.
- Remove or cover baseboard molding, using quarter round if needed.

### 4. Installation:

- Align the long side of the plank parallel to the long side of the work area.
- Ensure the first row's width is similar to the last row's width. Adjust as needed.
- Maintain a random appearance and offset end lines for a better-looking floor.
- Remove the tongue on the long side of the first plank, leaving a 1/8" space (expansion gap) to the wall.
- Begin installation in a corner, connecting planks at a 35° angle and ensuring proper alignment.
- For the second row, cut a plank so the end line is at least 6" from the first row's end line.
- Engage the tongue and groove joint, lifting the new board at a 35° angle and pushing it close to the previous row.
- Make sure the first three rows are straight and square as a base for the whole installation.
- Repeat the process to complete the installation.

### 5. Care & Maintenance:

- Clean spills immediately using a damp cloth.
- Sweep, dust, or vacuum regularly to prevent dirt accumulation and scratching.
- Use mild soap or detergent with a wet mop for cleaning, avoiding "mop and shine" products.
- Remove tough spots with acetone/nail polish remover and a clean white cloth.
- Scrape hardened wax or gum gently with a nylon or plastic scraper, avoiding scratches.

- Use furniture protectors and walk-off mats, avoiding rubber or latex-backed mats.

6. Warranty:

- Covers material and reasonable labor costs if professionally installed according to Aurora's installation guide.
- For more information, please see our warranty sheet.

7. General Maintenance for Aurora Vinyl SPC Flooring:

To maintain the pristine appearance and ensure the durability of your Aurora Vinyl SPC flooring, please observe the following maintenance guidelines:

- **Selecting the Right Cleaning Agents:**
  - Avoid oil-based or wax cleaners which can cause dullness or leave a hazy residue on your floor.
  - Common multi-purpose cleaners are not advised due to their potential negative impact on the floor's finish.
  - Aurora endorses Bona brand cleaning products, known for their superior performance on vinyl SPC flooring.
- **Regular Cleaning Routine:**
  - Keep your floors sparkling by regularly sweeping, vacuuming, or dust mopping.
  - Refrain from using steam cleaners or overly wet mops on your vinyl SPC floors as excess water can damage them.
- **Implementing Protective Measures:**
  - Install mats at entrances and near kitchen sinks to catch dirt and moisture before they reach your floor.
  - Use high-quality felt protectors under furniture legs to prevent potential scratches.
  - Do not use roller or caster chairs directly on the floor. Dirt can build up beneath the wheels and scratch the floor's surface. Place protective mats underneath such chairs for an extra layer of protection.
- **Handling Furniture and Heavy Objects:**
  - Refrain from dragging or pushing hefty items across your vinyl SPC floor to avoid causing scratches or dents.
  - Do not install any fixed items such as island, heavy cabinets, vanities and etc on top of your floating floor. Floating floors must have an unencumbered ability to expand and contract.
- **Managing Sunlight Exposure:**
  - Minimize direct sunlight on your vinyl SPC floor using window coverings like blinds or curtains. Prolonged exposure to sunlight can cause discoloration and thermal expansion, potentially damaging the floor's aesthetics and integrity.

8. Exclusions:

- Improper installation, color differences between products and samples or photographs, indentation from improper loading, discoloration, inappropriate end-user activities or abuse, fire and flood damage, and scratches and dirt build-up requiring maintenance are not covered under the warranty.
- This warranty is non-transferable and only applies to the original purchaser of the Aurora Hardwood Vinyl Plank Flooring.
- This warranty does not cover damage caused by improper maintenance or cleaning, including the use of steam cleaners or excessive water.

- This warranty does not cover damage caused by failure to follow the recommended installation guidelines provided by Aurora Hardwood.
- This warranty does not cover damage caused by the use of adhesives or other installation methods not recommended by Aurora Hardwood.
- This warranty does not cover any alterations or modifications to the original flooring, such as refinishing, sanding, or cutting.
- This warranty does not cover damage caused by water seepage, flooding, or other excessive moisture conditions.
- This warranty does not cover damage caused by exposure to extreme temperatures or direct sunlight for prolonged periods.
- This warranty does not cover damage caused by the installation of the flooring over radiant heating systems that do not meet the manufacturer's specifications.
- This warranty does not cover damage resulting from subfloor issues, such as moisture or unevenness, that were not properly addressed before installation.
- This warranty does not cover normal wear and tear or damage resulting from accidents, abuse, or negligence.
- This warranty does not cover incidental or consequential damages, including but not limited to, loss of use, inconvenience, or loss of time.

Aurora Hardwood's liability under this warranty shall be limited to the repair, replacement, or refund of the defective product, at Aurora Hardwood's discretion. In no event shall Aurora Hardwood be liable for any special, indirect, incidental, or consequential damages arising out of or in connection with the product or its use. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country. Some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.